Contact information

81 bradley road, Bristol, United Kingdom, BS34 5HR • merna-yasser@windowslive.com • 07465297989

Professional summary

Interior Designer, known for creativity and meticulous attention to detail. Proficient in AutoCAD, SketchUp, and 3D rendering, with a strong work ethic and collaborative spirit. Committed to transforming spaces and enhancing client satisfaction through innovative design solutions.

The aspect of design that I am most enthusiastic about is the ability to create spaces that have a positive effect on well-being, through the use of natural materials and organic forms with a sustainability focus. I am a conceptual yet logical and functional thinker who isn't afraid to push the boundaries, think outside the box, and get my hands dirty. I have ambitious ideas and enjoy solving the problems that come with these bold ideas.

Employment history

Customer Assistant

KFC, Gloucester Road North Sheld Retail Park, Unit 7, Bristol BS34 7BR — Jun 2019 - Jul 2020

- Collaborated effectively with the team to manage high-volume orders during peak hours, ensuring timely service.
- Maintained composure under pressure, contributing to smooth operations during rush periods.
- Enhanced customer satisfaction by efficiently handling orders and resolving issues promptly.
- Developed strong multitasking skills, balancing order preparation and customer interaction.
- Significantly improved order accuracy, reducing errors and increasing customer retention.

Customer Assistant

Morrisons, Bristol — Jul 2020 - Present

- Deliver exceptional customer service, ensuring high satisfaction and loyalty.
- Resolve customer issues efficiently, improving overall store experience.
- Assist in training new staff, and fostering a collaborative team environment.
- Maintain product displays, ensuring an organized and appealing shopping area.
- Enhanced customer loyalty by consistently delivering proactive service.
- Maintained high accuracy in product placement and pricing, ensuring store efficiency.
- Supported team members to achieve collective goals, boosting overall store performance.

Education

UAL Level 2 Diploma in Art and Design

South Gloucestershire and Stroud College, Bristol — Sep 2018 - Jun 2019

With a final grade of Distinction

UAL Level 3 Diploma in Art and Design

South Gloucestershire and Stroud College, Bristol — Sep 2019 - Aug 2021

With a final grade of Merit

BA Hons Interior design

University of the West of England, Bristol — Sep 2021 - Jul 2024

With a final grade of 2.1

Courses

Work experience

36 hours working at Aerospace Museum — Feb 2019 - Feb 2019

Work experience

36 hours working at Paul's Adventure Playground, fern St, St Paul's, Bristol BS LN — Feb 2020 - Feb 2020

Work experience

36 hours with Kan Stradling Collection — Feb 2021 - Feb 2021

Skills

Excellent Work Ethic Motivated Attitude

Teamwork Skills Design skills and knowledge.

Space planning Attention to details

Creativity AutoCAD

SketchUp 3D rendering

Sustainable design principles Problem solving and critical thinking

Hobbies

I find joy when I create handmade items such as model making or ceramics.

As well as finding a new challenge such as a difficult drawing to make or even learning new techniques over software.

Links

My website

Instagram

LinkedIn

References

Akeel Qureshi

KFC

© 07500456499

Todd Gough

Morrisons

Robbie Brown

Senior Lecturer- UWE Interior Design

☑ Robbie.brown@uwe.ac.uk

Exhibition

PICTURING LOCKDOWN

Ken Stradling Collection

During October 2021

My work was exhibited at the Ken Stradling Collection

I was a student at the SGS Collage Wise campus

NEW DESIGNER

Showcase designer

During July 2024

My work was exhibited at the New Designer

I was a showcase designer part of the UWE Bristol team