

MERNA SELWANES

Junior Interior Design



INTERIOR DESIGNER

Profile

Creative and detail-oriented Interior Designer with expertise in Auto CAD, SketchUp, and 3D rendering. Skilled in crafting functional, aesthetic, and sustainable designs using natural materials and organic forms. Known for a meticulous, collaborative approach and a passion for enhancing well-being through thoughtful spaces. Committed to solving design challenges and delivering innovative, Eco-friendly results.

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- Bristol BS34



Employment History

PRESENT

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2025

DX Group, Bristol

Customer service adviser

As a Customer Service Adviser at DX Group, I manage customer enquiries and complaints via phone and email, ensuring timely and professional resolutions. I work closely with key account clients, providing tailored support and building strong relationships. My role involves coordinating with drivers and depots to track deliveries and resolve issues efficiently, while also collaborating with internal teams to maintain smooth operations and high service standards.

2025

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2020

Morrisons, Bristol

Customer Assistant

As a Checkout Assistant at Morrisons, I delivered friendly and efficient service to customers at the tills and self-service checkouts. My responsibilities included scanning items accurately, handling cash and card payments, processing refunds, and assisting with customer queries. I consistently maintained a positive attitude, even during busy periods, and ensured a smooth, professional checkout experience. The role required strong attention to detail, excellent communication skills, and a commitment to customer satisfaction.

2020

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2019

KFC, Gloucester Road North

Customer Assistant

At KFC, I led the drive-thru operations during peak times, coordinating order-taking, payments, and handovers to help break service speed records. I was also responsible for packing orders accurately and efficiently to ensure customer satisfaction. Additionally, I prepared food and drinks, handled customer queries, and maintained hygiene and safety standards. This role developed my multitasking, teamwork, and communication skills in a fast-paced environment.

Education

BA Hons Interior Design
University of the West of England,
Bristol
2021 – 2024

Diploma in Art and Design
South Gloucestershire and Stroud
College, Bristol
Level 2
2019 – 2021

Diploma in Art and Design
South Gloucestershire and Stroud
College, Bristol
Level 1
2018 – 2019

Link

[Website](#)

[Portfolio](#)

[LinkedIn](#)

[Instagram](#)

Expertise

AutoCAD, SketchUp, & 3D Rendering

Space Planning & Layout Design

Material Selection & Sustainability Focus

Creative Conceptualization

Hand-drawing & Sketching

Design Software Proficiency

Customer Engagement

Problem-Solving

Active Listening

Team Collaboration

Time Management

Attention to Detail

Artistic Techniques

Visual Storytelling

Creative Problem-Solving

Model making



Work Experience

New Designer Exhibitor, Bristol

JULY 2024 — JULY 2024

Exhibited innovative interior designs at the New Designers exhibition in London, gaining exposure to industry professionals and potential clients. Highlighted creative solutions, spatial planning, and sustainable design. Engaged with visitors, received feedback from experts, and expanded my network within the design community.

Ken Stradling Collection, Bristol

FEBRUARY 2021 — FEBRUARY 2021

Featured artwork in the Ken Stradling Collection's curated exhibition during lockdown. Collaborated with curators to align my work with the gallery's vision. Gained exposure by showcasing my creativity and model-making skills, presenting a version of my house to a wider audience.

St Paul's, Bristol, Bristol

FEBRUARY 2020 — FEBRUARY 2020

Assisted in planning and delivering youth programs, fostering a positive, inclusive environment. Provided supervision and support during after-school activities, workshops, and recreational programs. Encouraged participation, teamwork, and personal growth, while coordinating events to promote learning, creativity, and social skills.

Aerospace Museum, Bristol

FEBRUARY 2019 — FEBRUARY 2019

Assisted in promoting and selling student artwork for the Aerospace Art Exhibition, focusing on flight and aerospace themes. Provided visitors with insights into the connection between art and aerospace innovation. Engaged potential buyers, contributing to sales, and supported the setup and upkeep of the exhibition for a professional display.



References

References available upon request